



## **Prescription Policy**

All requests for prescription refills must be made with 48 hours or 2 business days advance notice. Orthopaedic Specialists will make every effort to refill your prescription within 24 hours.

Refills will not be made while the providers are busy with scheduled appointments and surgery, or on weekends.

Narcotics (controlled substances) will NOT be refilled after regular office hours (5:00 p.m.) or on weekends.

When requesting your medicines, please contact your doctor's assistant and leave the following information on the assistant's voicemail:

- Your full name
- Your date of birth
- The name of your medication and its dosage
- The phone number for your local pharmacy
- Your phone number

Medications will not be refilled in the following circumstances:

- Medications lost or stolen
- Missed or cancelled appointments
- If you have not been seen in the office in the last 6 months

If you feel dizzy, nauseated or itchy after taking medication, you are advised to contact your doctor's assistant for further instruction. If you feel the medications are not adequate for relief of your pain, discuss this with the physician or his assistant; DO NOT increase the prescribed amount of medication without a physician's permission.

To leave a message for your doctor, or his assistant, you may call: 843-958-2500 and enter the 4-digit extension of the assistant.